



## **Program Description and Professional Fees for *Successful Communication with Persons with Dementia* Training Program for Nursing Home Staff**

Nurses, Continuing Care Assistants, students, housekeeping, food service, and other staff in nursing homes and home care can develop skills to accommodate for residents'/clients' reduced communication ability. Staff complete their care tasks faster, residents receive better care (eg. food intake, pain assessment), and staff and residents are more satisfied with their relationship. Shoreline offers an advanced training course delivered over 12 inservice sessions with the option for additional coaching with an S-LP. This inservice program was developed by Santo Pietro and Ostuni (2003)<sup>1</sup>, speech-language pathologists. If you are interested in learning more about this program and the value for your staff and residents, please contact Shoreline for a complimentary 30-minute introduction meeting. This can be held at the nursing home or Shoreline's office in Dartmouth.

### **Program Delivery**

**Program leader:** All sessions are delivered by Pamela Coulter, M.Sc., S-LP(C). The program content was also developed by speech-language pathologists.

**Scheduling:** Each session is 1 hour in length. Scheduling is flexible and can be completed in the early morning, afternoon, evening, or on weekends, based on the workflow of the nursing home unit(s). Inservices can be scheduled one at a time 1 to 2 weeks apart or as a 2-day intensive program.

**Location:** Training can take place at the nursing home or at Shoreline Speech Therapy.

### **Inservice Topics**

#### *Part A: Characteristics of Communication in Persons with Alzheimer's Disease & Related Disorders*

Inservice 1: Communication Problems and Strengths of Patients with Alzheimer's Disease and Related Disorders

Inservice 2: Additional Communication Disorders Frequently Found in Older Residents with Alzheimer's Disease

Part B: How Environments Impair Communication

Inservice 3: Making Changes in the Physical Environment that Support Communication

Inservice 4: Making Changes that Support Communication in the Psychosocial Environment

Part C: Face to Face: The Communication Challenges Encountered by Professional Caregivers

Inservice 5: Communication Strengths and Problems of Professionals Who Care for Persons with Alzheimer's Disease

Inservice 6: Multicultural Issues in Nursing Homes

Inservice 7: The Toxic Effects of Verbal Abuse and Communication Neglect

Inservice 8: Communicating with Families: Same Goals, Different Goals

Part D: Face to Face: Finding Communication Opportunities with Persons with Alzheimer's Disease

Inservice 9: Creating Successful Conversations

Inservice 10: Handling Difficult Communication Situations

Inservice 11: Direct Intervention Programs: Increasing Communication Opportunities for Residents with Alzheimer's Disease in the Nursing Home

Inservice 12: Last Things: When a Person with Alzheimer's Disease is Dying

## **Professional Fees**

Rate includes all materials. HST is not included.

Group of 5 participants     \$200 each

Group of 10 participants     \$100 each

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<sup>1</sup> Santo Pietro, M. J., & Ostuni, E. (2003). Successful communication with persons with Alzheimer's disease: An in-service manual (2<sup>nd</sup> ed.). St. Louis, MO: Butterworth Heinemann.