



Shoreline Therapy

Speech and Occupational Therapy

Professional Fees

Effective January 16, 2023

All clinical services are HST-exempt

Treatment

Professional fees for treatment sessions cover the appointment and all additional preparation, analysis, documentation, and supply of materials for sessions and home practice. Appointment times include discussion of home practice and scheduling.

Treatment sessions

| | |
|-----------------|-----------------------------------|
| 60 minutes..... | \$120 |
| 30 minutes..... | \$75 |
| 45 minutes..... | \$100 |
| LSVT LOUD | \$1600 for 16 sessions (\$100/hr) |

Assessment

Our professional rates for assessment are based on the number of hours required in person to complete assessment tasks, the additional time required for analysis and writing the report, and the assessment tools required. Rates are based on the estimated time to complete the type of assessment. If the assessment takes longer than anticipated due to the client's needs, the additional time is billed at a rate of \$160/hour. We provide a written report either after the assessment is completed (2-4 weeks depending on the scope of the analysis and current workload) or after a block of treatment.

| Code | Age and Scope | Length | Fee |
|------|--|--|-------|
| A1 | <input type="checkbox"/> early communication development <input type="checkbox"/> child/adolescent speech <input type="checkbox"/> preschool language <input type="checkbox"/> child or adult stuttering <input type="checkbox"/> adult voice <i>or</i> speech | 60-minute appointment | \$160 |
| A2 | <input type="checkbox"/> older preschool speech <i>and</i> language (approximately age 4 and older) | 90-minute appointment, or 2 45-minute appointments | \$240 |
| B | <input type="checkbox"/> adult voice <i>and</i> speech <input type="checkbox"/> school-age speech and language <input type="checkbox"/> child/adolescent motor speech (e.g., querying childhood apraxia of speech) | 120-minute appointment, or 2 60-minute appointments | \$320 |
| C | <input type="checkbox"/> school-age reading/writing | 120-minute appointment, or 2 60-minute appointments | \$380 |
| D | <input type="checkbox"/> adult language and/or cognitive-communication (stroke, dementia, TBI) <input type="checkbox"/> school-age language and reading/writing | 2 90-minute appointments, or 3 60-minute appointments | \$540 |

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Additional Services

Preparation of progress report\$60/hr
Participation in case conference\$80/hr

Payment Methods Accepted

Insurance: Insurance coverage varies between plans. Please speak with a representative of your insurance provider to understand your coverage. If you are doing services through telepractice, please make this clear to your insurance provider to ensure that you have coverage for this type of service delivery.

Direct billing can be done by Shoreline on behalf of the following insurers: Medavie Blue Cross, Green Shield Canada, SSQ Insurance, Canada Life, Canadian Construction Workers Union, Chambers of Commerce (Johnston Group), Desjardins Insurance, First Canadian (Johnston Group), Industrial Alliance, Johnston Group, TELUS AdjudiCare, plus some additional smaller insurers (please contact Shoreline to inquire).

If your insurance provider is not set up to allow SLPs in Nova Scotia to direct bill, our receipts provide all the information you will need to submit your claim.

We typically submit insurance claims in batches every one to two weeks. Any balance payable by the client isn't due until they receive the invoice from us.

Credit and debit: We accept payments by debit, credit card, and Apple/Google Pay in person. Clients may pay in office at time of service or upload a credit card for automatic billing. Payment is due within a day of service.

Policy for Cancellations and No Shows

Shoreline's clinicians will provide as much notice as possible when a session must be cancelled due to illness or hazardous weather. This notice will be provided by email. Please check your email before you leave for your appointment.

Clients are asked to provide a minimum of 24 hours notice to cancel or reschedule an appointment. It is understood that there will be circumstances outside of the client's control which may result in less notice being provided (e.g., hazardous weather, illness, work). Other than such exceptions, if less than 24 hours' notice is given or if a client does not arrive for a scheduled appointment, the client will compensate Shoreline at a rate of \$60/hr.

Out of consideration for our clinicians, we cannot continue to hold a caseload spot if a client cancels a large proportion of their appointments. If a client frequently cancels (e.g., 50% of appointments over 3 months) they will be asked to consider if the timing is right for speech therapy, if another day/time would work better with their schedule, or if services should be discontinued.